West Monkton Parish Council

Accessibility statement

This accessibility statement applies to www.westmonkton.net

This website is run by West Monkton Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 300% without the text spilling off the screen
- Change colours, contrast levels and fonts
  Instructions:
  To alter the font type and size
  - For improved visibility, our website allows you to increase (or decrease) the size of text and alter the choice of font, to suit your preferences.
    - All Browsers via mouse control
      There are three AAA buttons at the top of each web page. Click these to increase or decrease the size of the text.
    - Internet Explorer Users
      To alter the size of the text on this website, select 'View' (found on the menu bar across the top of your browser), then Text Size, and then your preferred size.
      You can also hold down CTRL and use the mouse wheel at the same time to almost infinitely change the text sizes on our website
    - Mozilla Firefox Users
      Use the mouse wheel (or hold down CTRL and use + key to increase font) to change the text sizes on our website.

  To alter the choice of font:

    - Internet Explorer Users
      Open your 'Internet Options' window by going to 'Tools'
      Under History, choose 'Fonts' and select your preferred style, then click 'OK'
      Go to 'Accessibility' within 'Internet Options' and click on 'Ignore font styles/font sizes specified on Web pages'
      Click 'OK'

  To alter the colour of text and background

  - You may find specific colours enable you to view our web site easier.
    - Internet Explorer Users
      Under Tools choose 'Internet Options
      Under History, choose 'Accessibility' and click on 'Ignore colours specified on Web pages'
      Click 'OK'

- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

  Instructions:

  Our website has been designed to allow Screen Readers to read our pages.

  - You can use BrowseAloud to read web pages aloud to you. You can find out how to download and use BrowseAloud [here.](#)

- We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible is this website?

Our website is fully accessible however, if you come across any issues, sections or documents that aren't please use the information below to request any information on the website in a different format.

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording for example, please use the details below to make your request:

Email: clerk@westmonkton.net

Call: 01823 412922

Or use the 'Contact Us' form on the website.

We'll consider your request and get back to you within 15 working days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Amy Shepherd, Clerk clerk@westmonkton.net or phone 01823 412922.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or visiting us in person

If you would prefer to visit the Parish Council in person, although the Parish Council does not have an office a meeting can be arranged at Brittons Ash Community Hall where an audio induction loop is available. Please contact us to arrange an appointment.

Technical information about this website's accessibility

West Monkton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Content that's not within the scope of the accessibility regulations

- The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility of our website:

- Regularly monitoring the accessibility of our website

How we tested this website:

The Parish Council used an accessibility checker to test the pages across our main website platform at westmonkton.net. The website was last tested using Wave web accessibility evaluation tool on 1st September and the test was carried out internally.

Preparation of this accessibility statement

This statement was prepared and approved at a Parish Council Meeting on 8th September 2020 and will be reviewed on an annual basis.

West Monkton Parish Council Website Accessibility Statement 2020/21